How to activate your Emergency Guarantee

Step-by-step guide

frontera and Lumiposa® 625 FS TRATAMENT INSECTICID SĂMÂNȚĂ

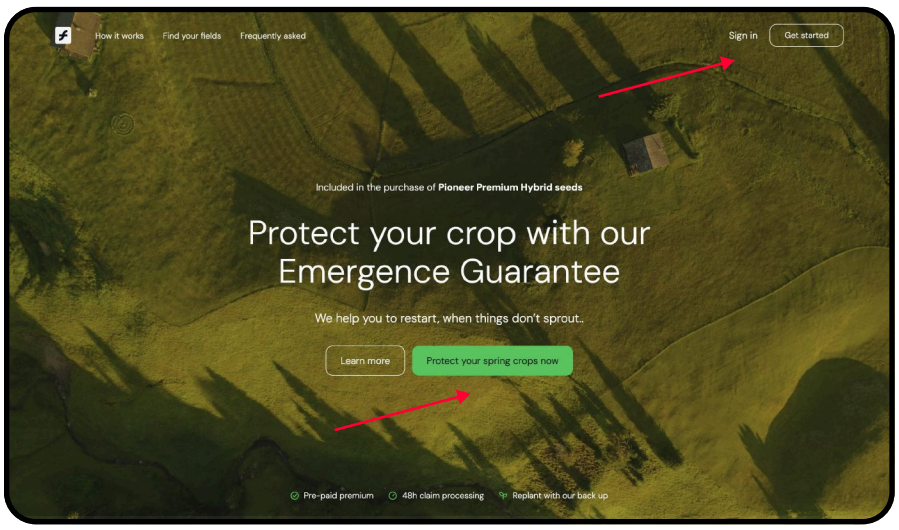
Step 1. Register on the platform

You can register on the web-platform through the official website using your email.

Note: *Confirmation code may appear in spam, check all folders please.*

frontera.digifarm.io/en

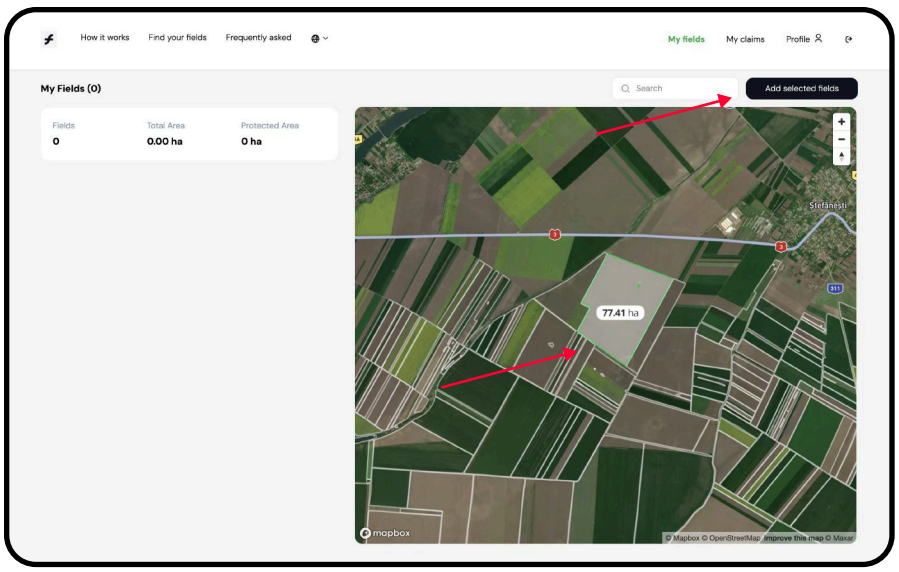
SCAN ME



Step 2. Add your field(s) in two actions

Select your field(s) on the map (1) and add it to “My Fields” using **“Add selected fields”** button.

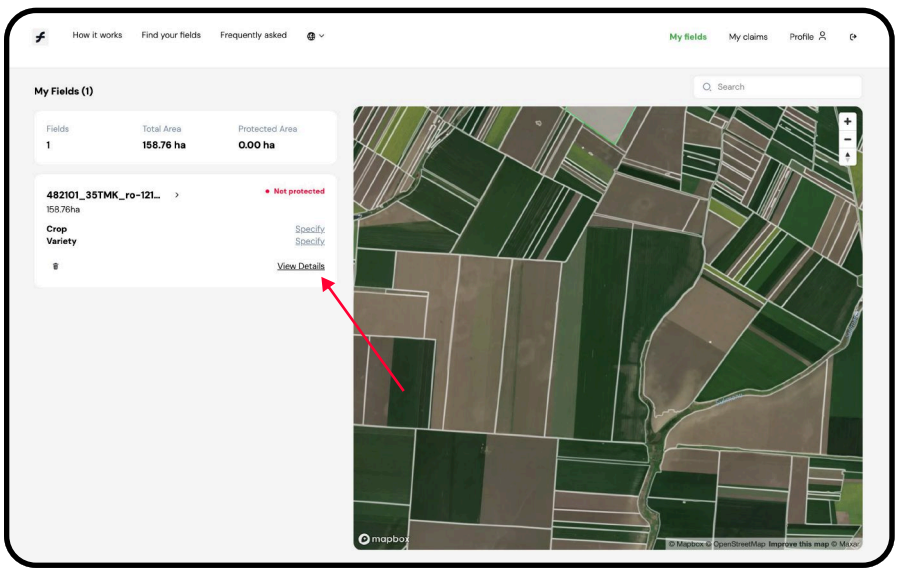
https://frontera.digifarm.io/en/fields-overview



Step 3. Open Field Profile

After field(s) are added to “My Fields” all required details must be specified. To open a field profile, use the "View details" link.

https://frontera.digifarm.io/en/fields/{ID}/field-detail



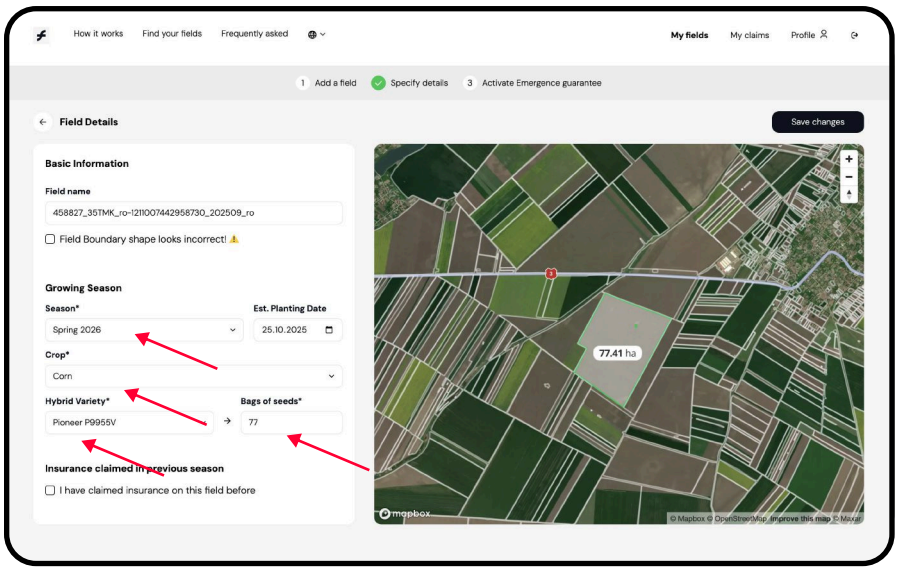
Step 4. Specify field(s) details

Please provide information for all the selected fields: “Season”, “Crop”, “Hybrid” and “Bags of Seed”.

It's also important that you declare whether the boundary representing your field is correct. If it's not, an admin will update it and the system will ask you to review again.

Note: *Your seed amount must be correlated with your field's area in hectares. In case of discrepancy, please contact our support team;* ***support@fronterax.io***

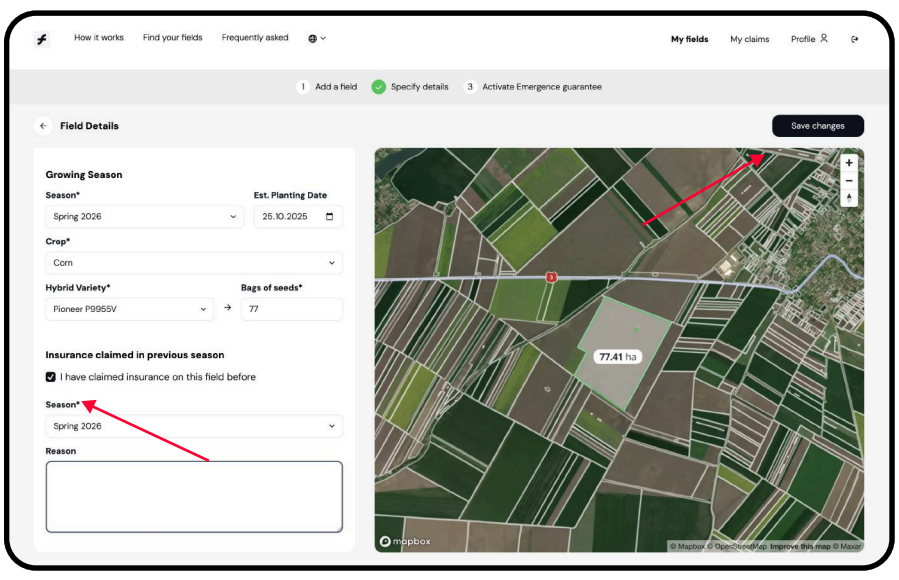
https://frontera.digifarm.io/en/fields/{ID}/field-form



Step 5. Declare Previous Insurance Claims

Declare if you had previous resowing insurance claims on each field before. Once all the information is filled in, save your changes using the "Save Changes" button.

https://frontera.digifarm.io/en/fields/{ID}/field-form

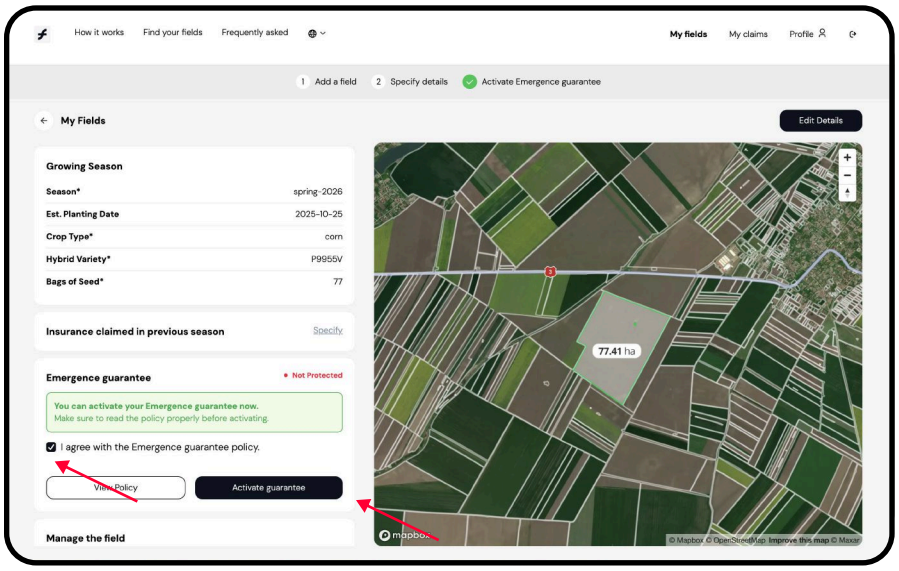


Step 6. Activate Emergency Guarantee

Make sure all mandatory field details are entered and agree with the Emergency Guarantee policy and press “Activate guarantee” button.

Note: *Once the emergency guarantee is activated, all field changes must be requested manually to* ***support@fronterax.io***

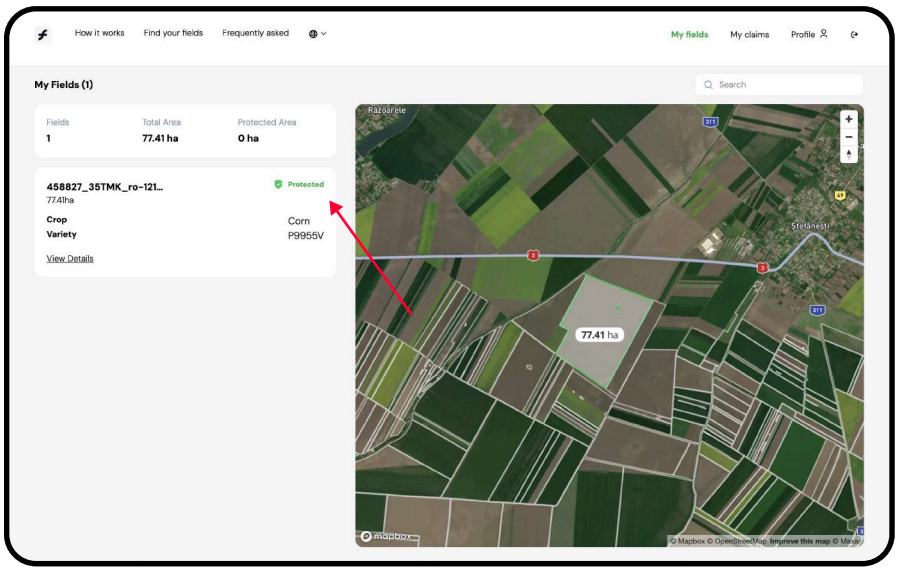
https://frontera.digifarm.io/en/fields/{ID}/field-detail



Step 7. Field is protected

Once Emergency Guarantee is activated, a green icon will appear next to the field card, indicating that the field is fully protected.

https://frontera.digifarm.io/en/fields-overview



How to File a Claim?

Step-by-step guide

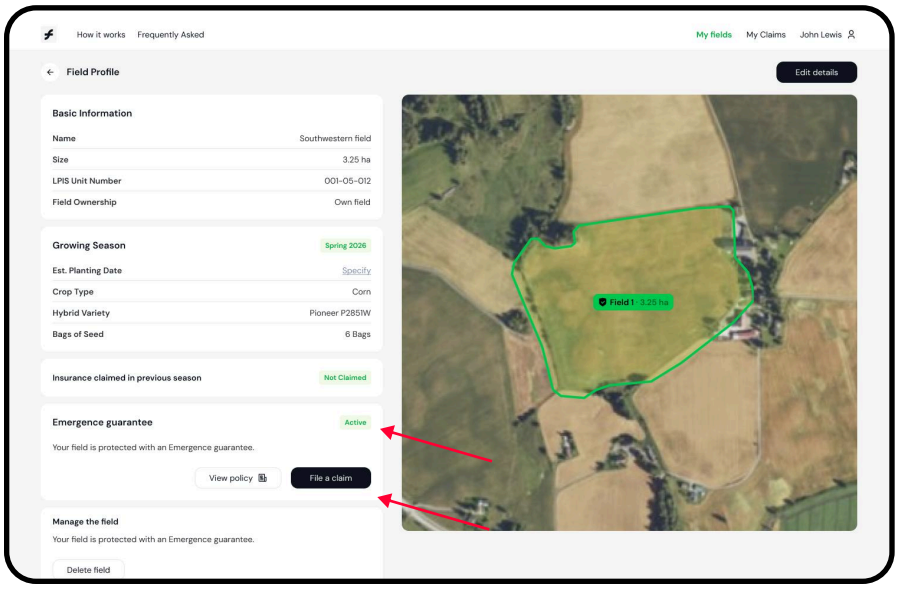
frontera and Lumiposa® 625 FS TRATAMENT INSECTICID SĂMÂNȚĂ

Step 1. Submit a claim for a damaged field

Filing a claim is possible when a field is registered and emergency guarantee is activated for it so double check if Emergency Guarantee is activated and press "File a claim" button.

https://frontera.digifarm.io/en/fields-overview

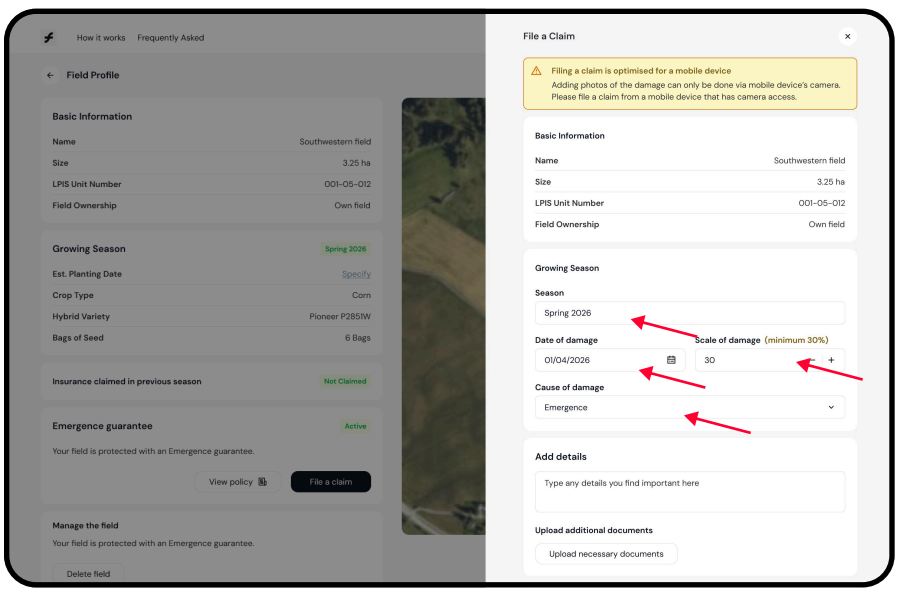
Login



Step 2. Fill growing season details

Please provide information for all the selected fields: “Season”, “Date of damage”, “Scale of damage in %” and “Cause of damage”.

https://frontera.digifarm.io/en/fields-overview

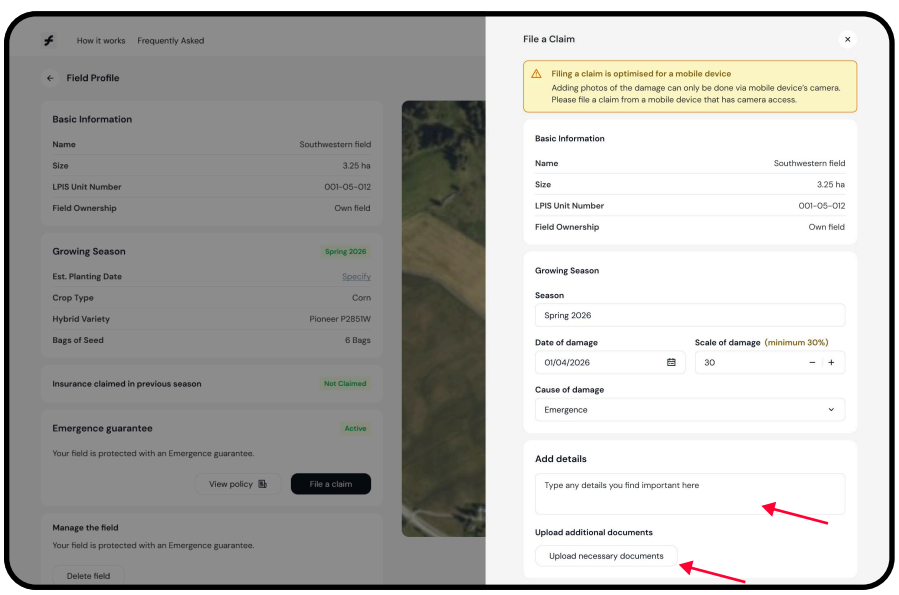


Step 3. Upload necessary documents and provide additional information.

Please provide all possible information that can speed up the process of reviewing your application and approving claims process.

https://frontera.digifarm.io/en/fields-overview

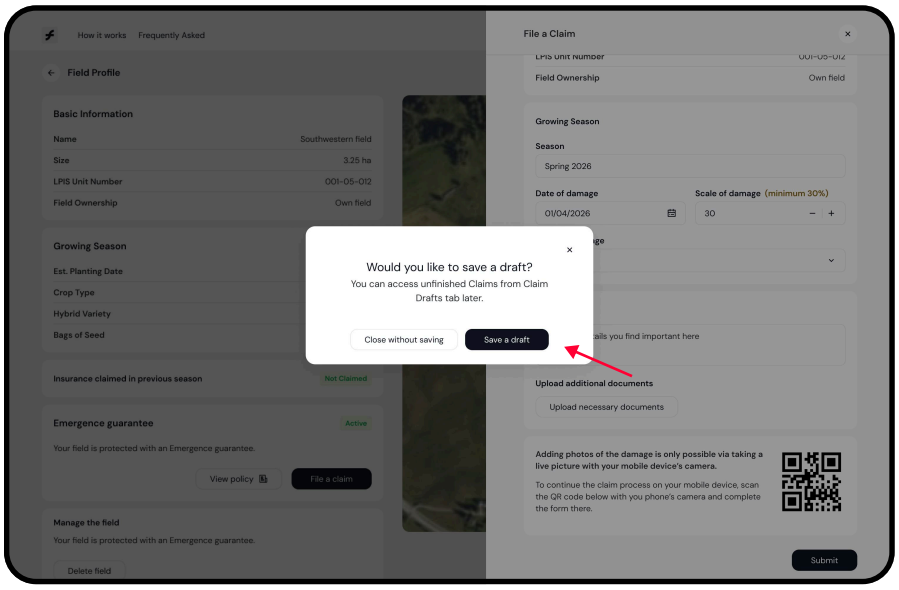
Note: it is mandatory to upload the corn acquisition invoice.



Step 4. Save your claim as draft.

You can continue submitting your claim later. It will be saved as a draft to “My Claims” section under Drafts. If a draft has been saved previously, it will open when the user returns later to submit the application.

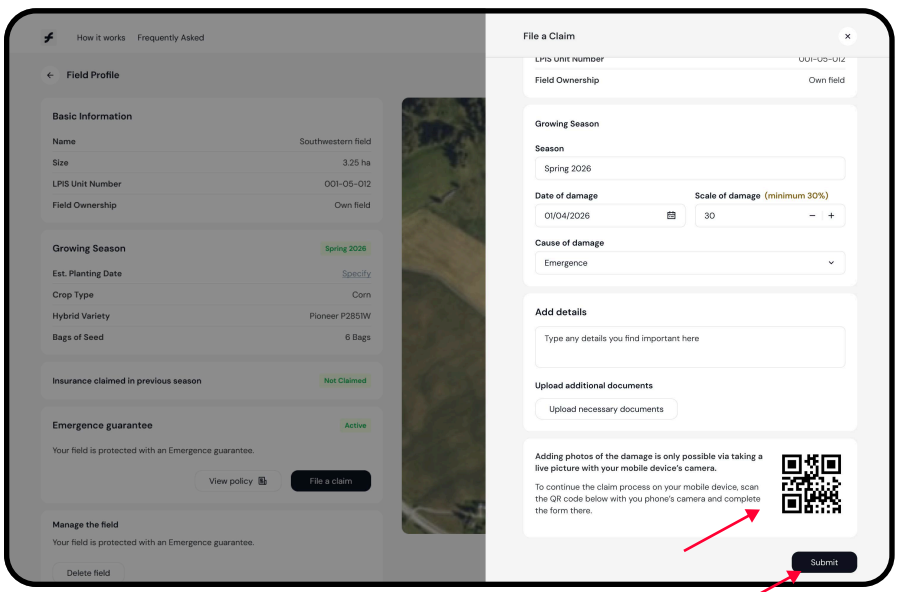
https://frontera.digifarm.io/en/fields-overview



Step 5. Attach geo-tagged photos of damage occurring in the field using your mobile phone.

To continue the claim process on your mobile device, scan the QR code below with you phone’s camera and complete the form there. After images are attached – press “submit” button.

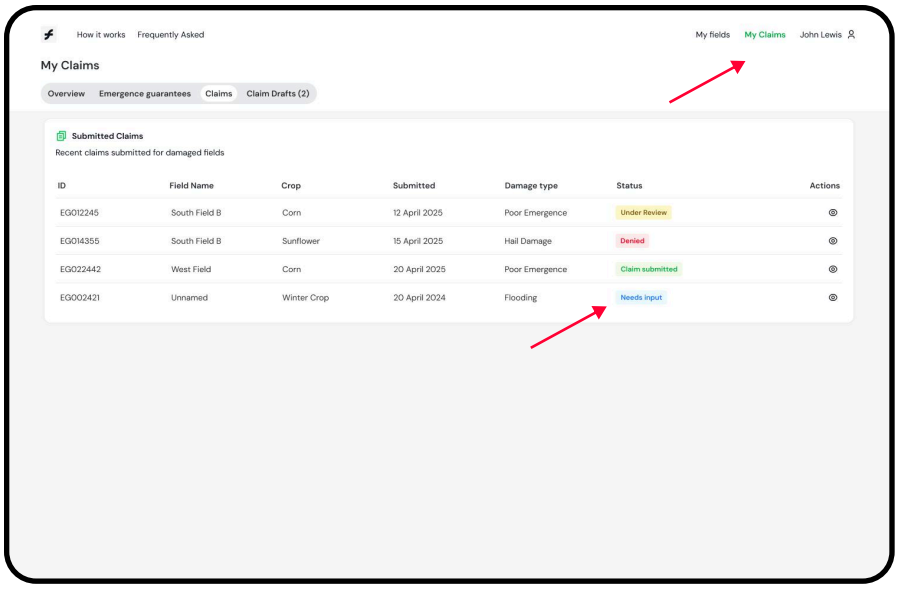
https://frontera.digifarm.io/en/fields-overview



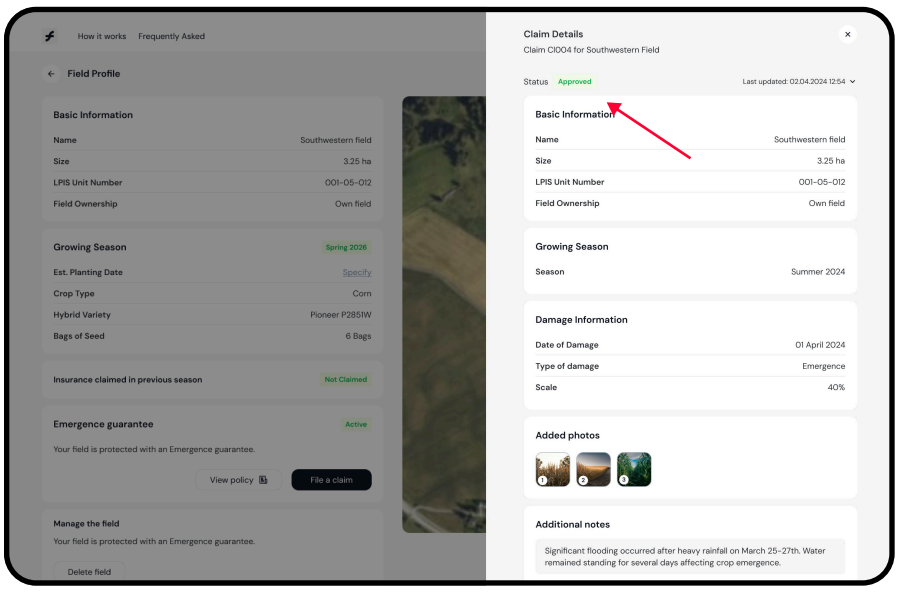
Step 6. Check your claim status and provide additional details if needed.

You can check the status of your claim on the “My Claims” page. Sometimes we cannot process your application if you have not provided enough information. In this case, we will notify you of the need to update the information.

https://frontera.digifarm.io/en/fields-overview



Step 7. Completing the claim’s process.

Once our team has reviewed your claim thoroughly and all the information is sufficient to make a decision, claim status will change to "approved” or “declined”.

https://frontera.digifarm.io/en/fields-overview