

# How to activate your Emergency Guarantee

## Step-by-step guide

frontera<sup>®</sup> and Lumiposa® 625 FS

Lumiposa® 625 FS  
TRATAMENT INSECTICID SÂMÂNTĂ

### Step 1. Register on the platform

You can register on the web-platform through the official website using your email.

**Note:** Confirmation code may appear in spam, check all folders please.

[frontera.digifarm.io/en](https://frontera.digifarm.io/en)

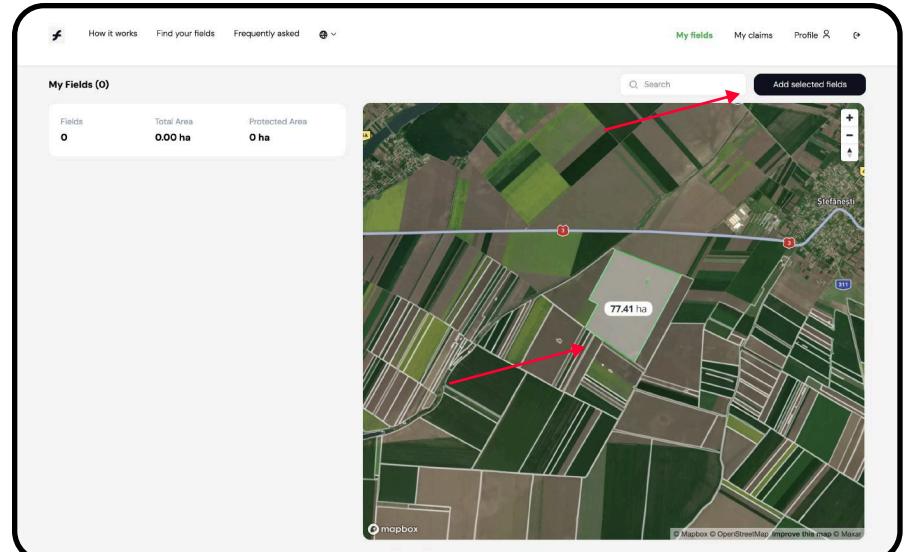
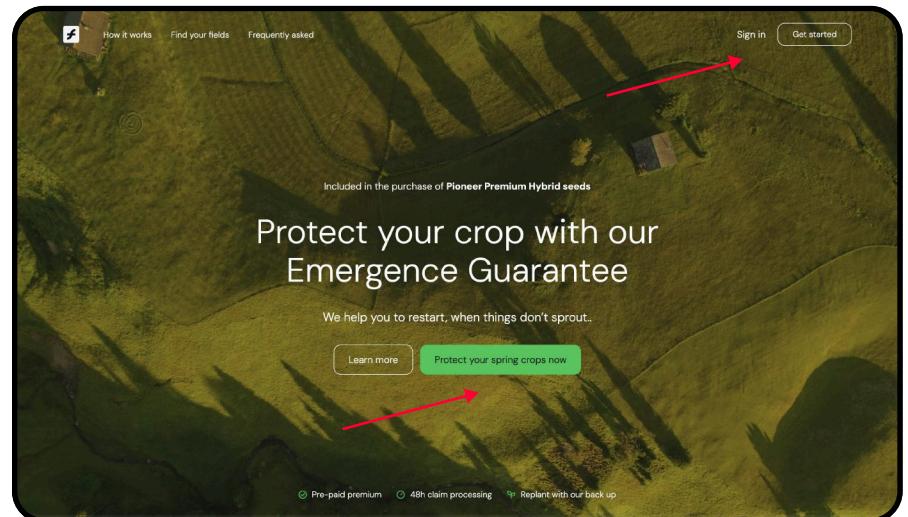


 SCAN ME

### Step 2. Add your field(s) in two actions

Select your field(s) on the map (1) and add it to "My Fields" using "Add selected fields" button.

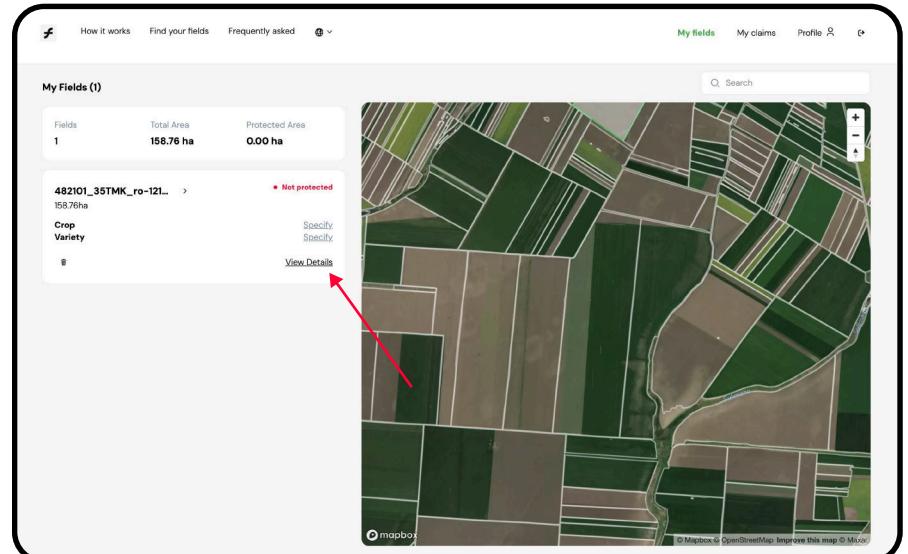
<https://frontera.digifarm.io/en/fields-overview>



### Step 3. Open Field Profile

After field(s) are added to "My Fields" all required details must be specified. To open a field profile, use the "View details" link.

<https://frontera.digifarm.io/en/fields/{ID}/field-detail>



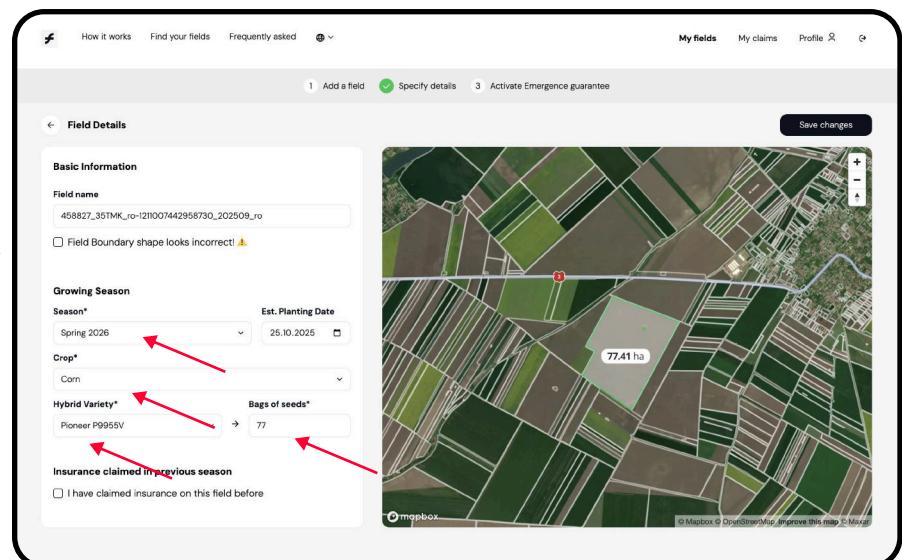
## Step 4. Specify field(s) details

Please provide information for all the selected fields: "Season", "Crop", "Hybrid" and "Bags of Seed".

It's also important that you declare whether the boundary representing your field is correct. If it's not, an admin will update it and the system will ask you to review again.

**Note:** Your seed amount must be correlated with your field's area in hectares. In case of discrepancy, please contact our support team; [support@fronterax.io](mailto:support@fronterax.io)

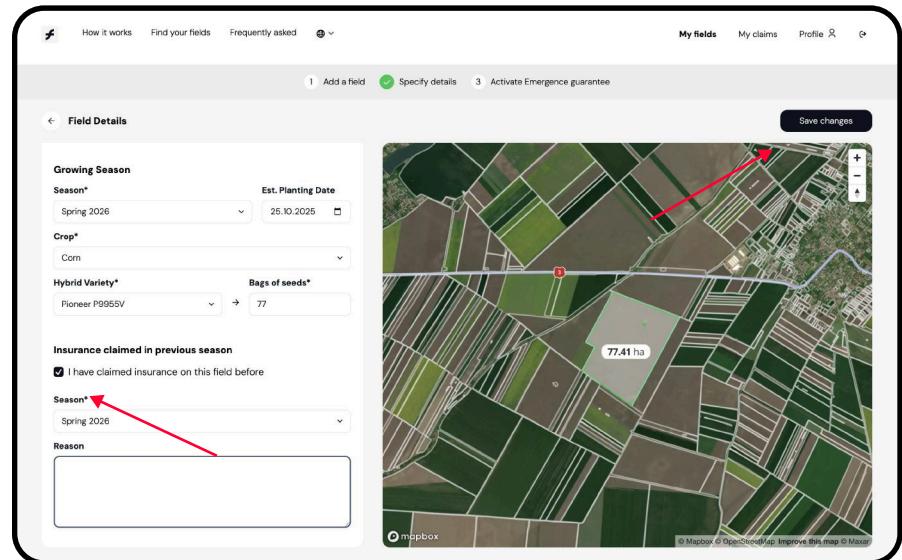
<https://fronterax.digfarm.io/en/fields/{ID}/field-form>



## Step 5. Declare Previous Insurance Claims

Declare if you had previous resowing insurance claims on each field before. Once all the information is filled in, save your changes using the "Save Changes" button.

<https://fronterax.digfarm.io/en/fields/{ID}/field-form>

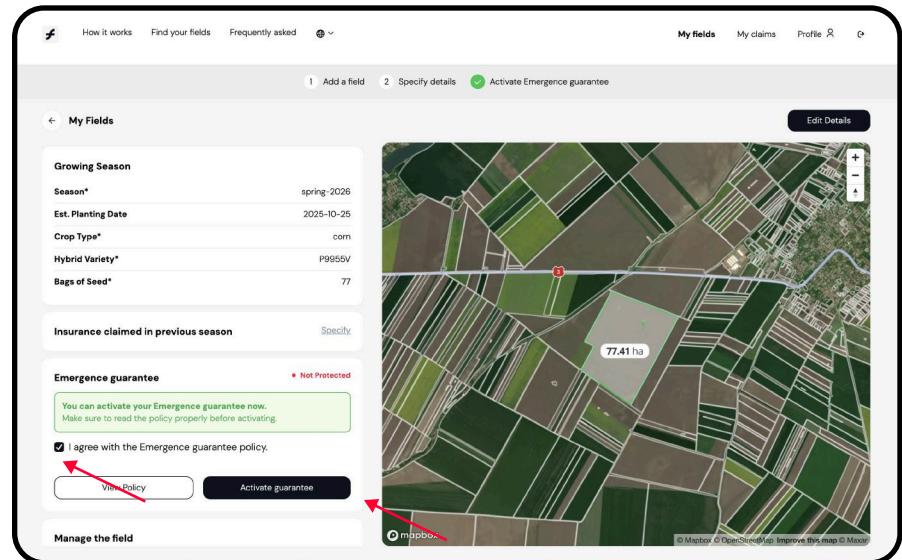


## Step 6. Activate Emergency Guarantee

Make sure all mandatory field details are entered and agree with the Emergency Guarantee policy and press "Activate guarantee" button.

**Note:** Once the emergency guarantee is activated, all field changes must be requested manually to [support@fronterax.io](mailto:support@fronterax.io)

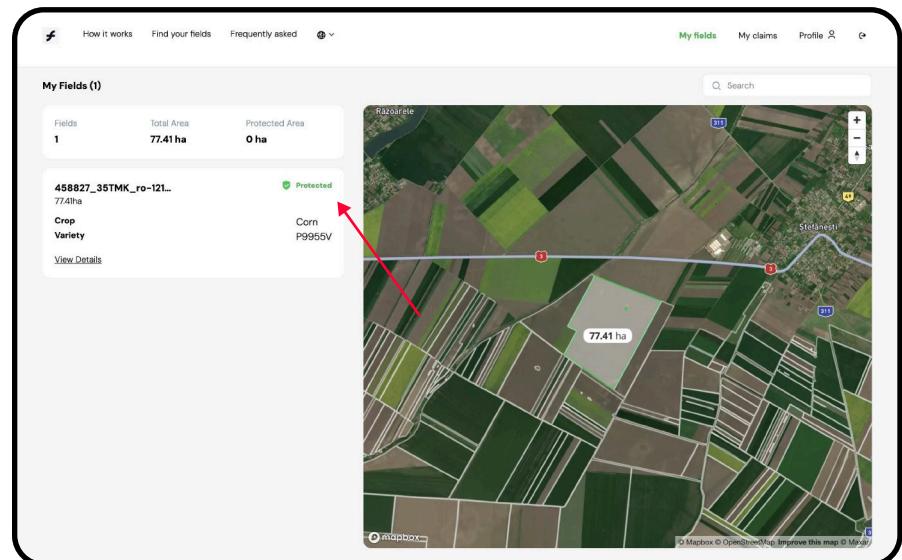
<https://fronterax.digfarm.io/en/fields/{ID}/field-detail>



## Step 7. Field is protected

Once Emergency Guarantee is activated, a green icon will appear next to the field card, indicating that the field is fully protected.

<https://fronterax.digfarm.io/en/fields-overview>



# How to File a Claim?

## Step-by-step guide

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Lumiposa® 625 FS

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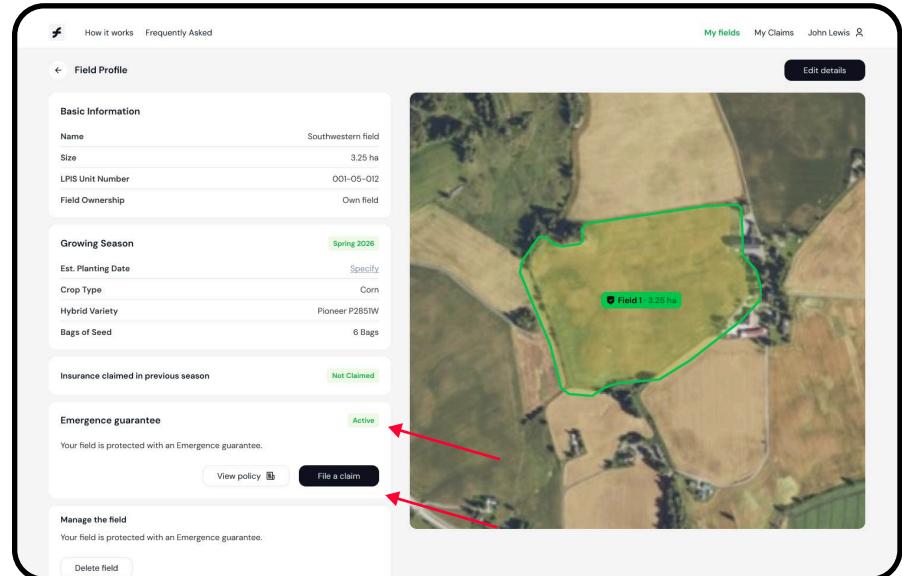
### Step 1. Submit a claim for a damaged field

Filing a claim is possible when a field is registered and emergency guarantee is activated for it so double check if Emergency Guarantee is activated and press "File a claim" button.

<https://frontera.digfarm.io/en/fields-overview>



 Login



Field Profile

Basic Information

Name	Southwestern field
Size	3.25 ha
LPIS Unit Number	001-05-012
Field Ownership	Own field

Growing Season

Est. Planting Date	Specify
Crop Type	Corn
Hybrid Variety	Pioneer P285W
Bags of Seed	6 Bags

Insurance claimed in previous season

Not Claimed

Emergency guarantee

Active

Your field is protected with an Emergency guarantee.

[View policy](#) [File a claim](#)

Manage the field

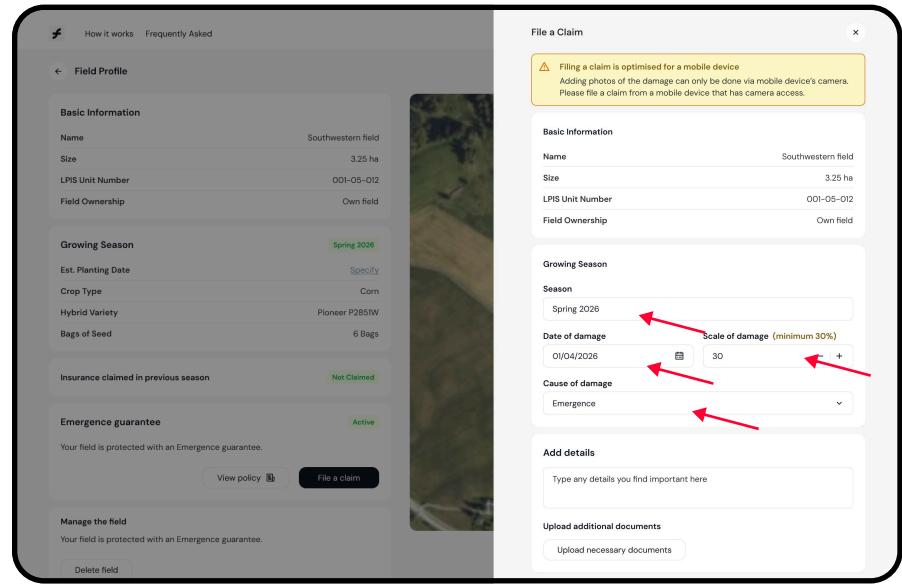
Your field is protected with an Emergency guarantee.

[Delete field](#)

### Step 2. Fill growing season details

Please provide information for all the selected fields: "Season", "Date of damage", "Scale of damage in %" and "Cause of damage".

<https://frontera.digfarm.io/en/fields-overview>



File a Claim

Filing a claim is optimised for a mobile device. Adding photos of the damage can only be done via mobile device's camera. Please file a claim from a mobile device that has camera access.

Basic Information

Name	Southwestern field
Size	3.25 ha
LPIS Unit Number	001-05-012
Field Ownership	Own field

Growing Season

Season	Spring 2026
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Date of damage

01/04/2026

Scale of damage (minimum 30%)

30

Cause of damage

Emergency

Add details

Type any details you find important here

Upload additional documents

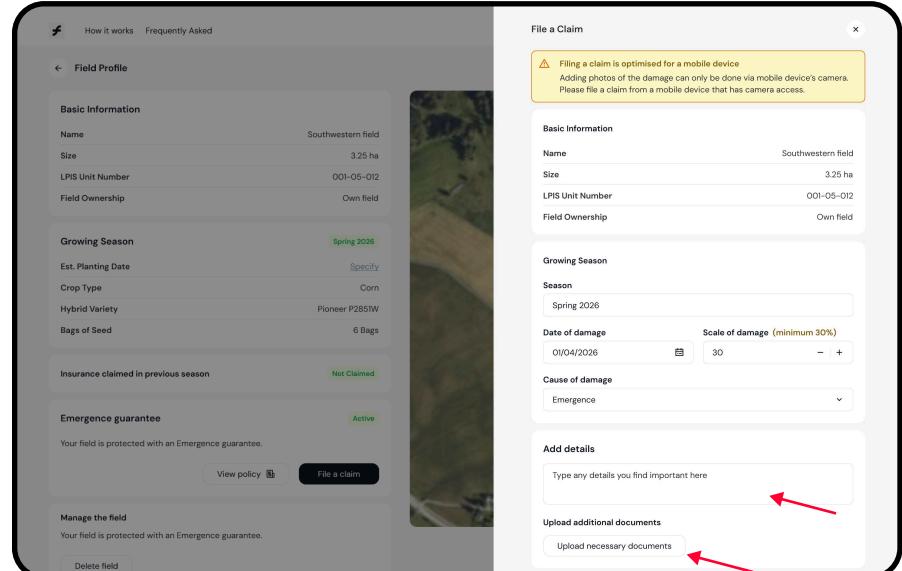
Upload necessary documents

### Step 3. Upload necessary documents and provide additional information.

Please provide all possible information that can speed up the process of reviewing your application and approving claims process.

<https://frontera.digfarm.io/en/fields-overview>

**Note: it is mandatory to upload the corn acquisition invoice.**



File a Claim

Filing a claim is optimised for a mobile device. Adding photos of the damage can only be done via mobile device's camera. Please file a claim from a mobile device that has camera access.

Basic Information

Name	Southwestern field
Size	3.25 ha
LPIS Unit Number	001-05-012
Field Ownership	Own field

Growing Season

Season	Spring 2026
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Date of damage

01/04/2026

Scale of damage (minimum 30%)

30

Cause of damage

Emergency

Add details

Type any details you find important here

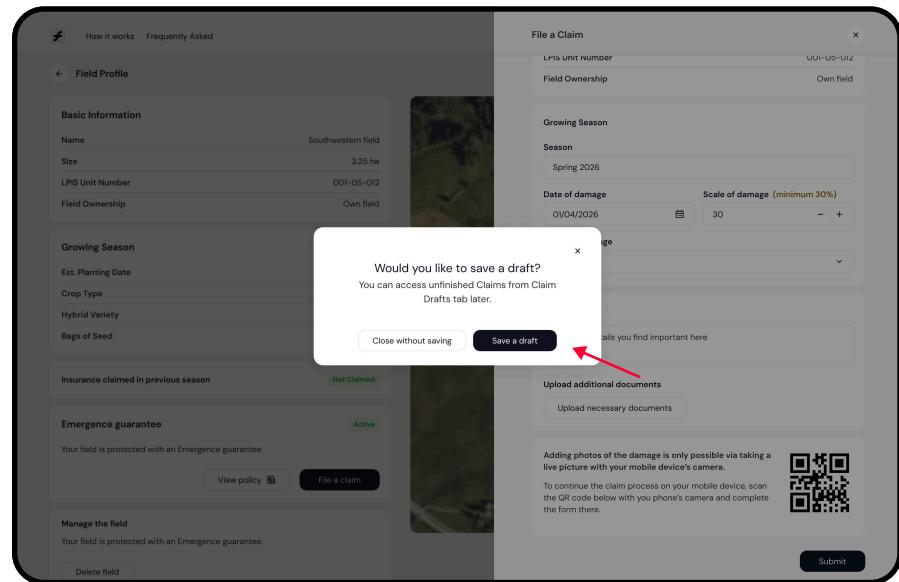
Upload additional documents

Upload necessary documents

## Step 4. Save your claim as draft.

You can continue submitting your claim later. It will be saved as a draft to "My Claims" section under Drafts. If a draft has been saved previously, it will open when the user returns later to submit the application.

<https://frontera.digifarm.io/en/fields-overview>



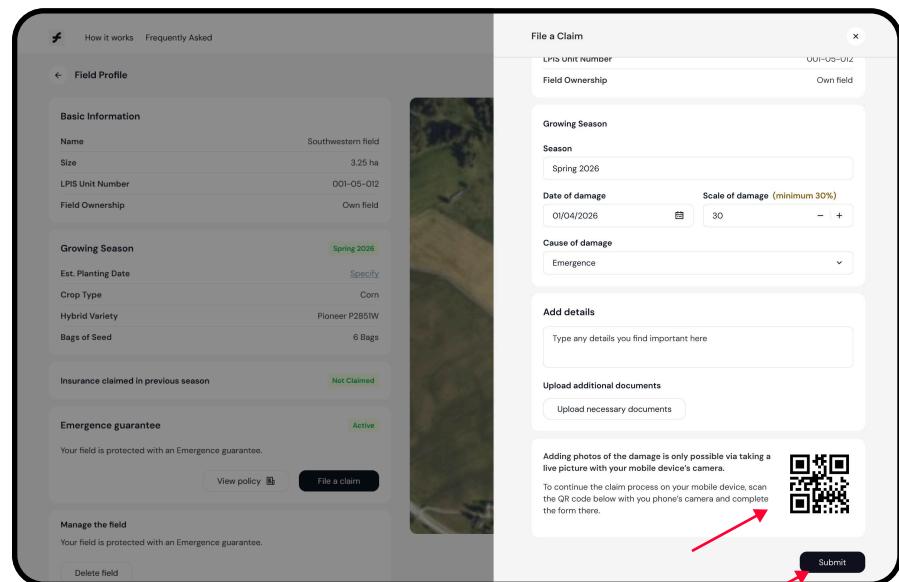
Would you like to save a draft?  
You can access unfinished Claims from Claim Drafts tab later.

Save a draft

## Step 5. Attach geo-tagged photos of damage occurring in the field using your mobile phone.

To continue the claim process on your mobile device, scan the QR code below with your phone's camera and complete the form there. After images are attached – press "submit" button.

<https://frontera.digifarm.io/en/fields-overview>



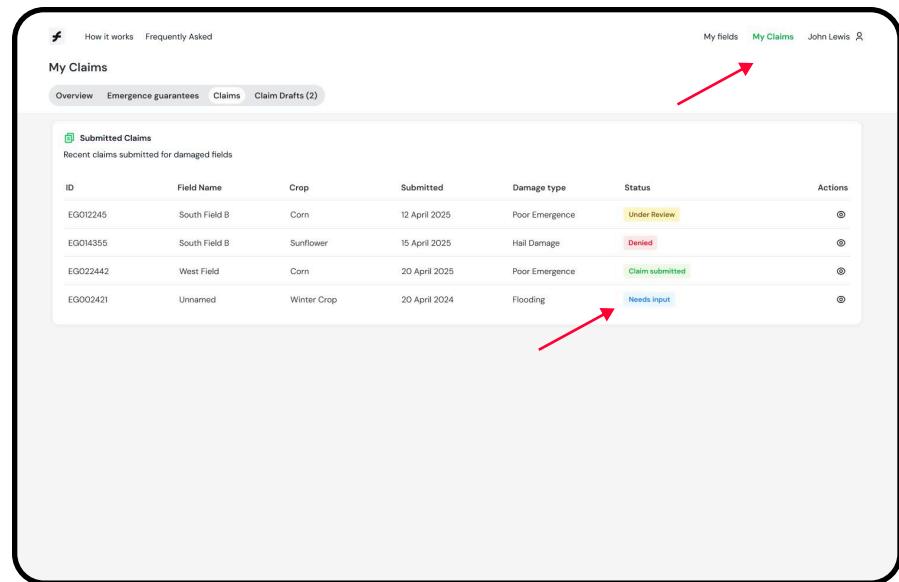
Adding photos of the damage is only possible via taking a live picture with your mobile device's camera.  
To continue the claim process on your mobile device, scan the QR code below with your phone's camera and complete the form there.

Submit

## Step 6. Check your claim status and provide additional details if needed.

You can check the status of your claim on the "My Claims" page. Sometimes we cannot process your application if you have not provided enough information. In this case, we will notify you of the need to update the information.

<https://frontera.digifarm.io/en/fields-overview>

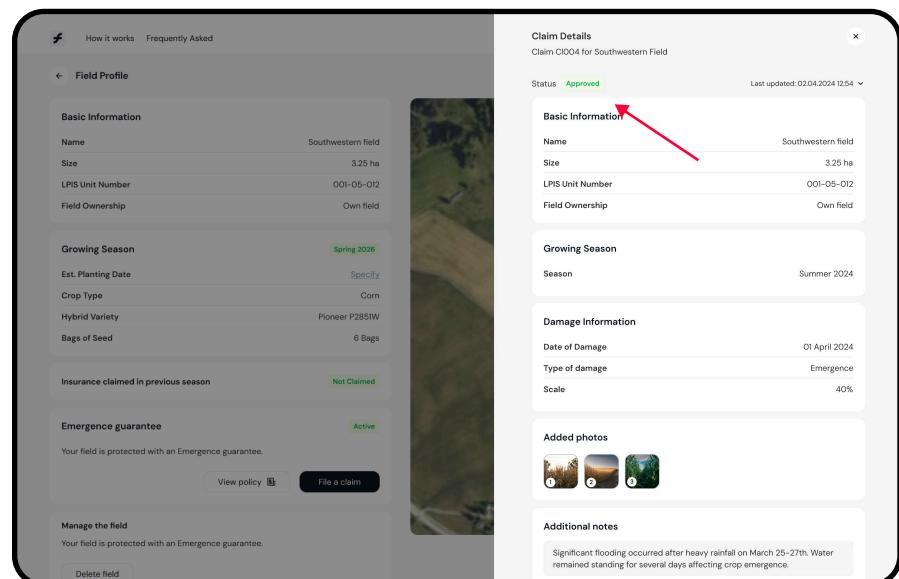


ID	Field Name	Crop	Submitted	Damage type	Status	Actions
EG012245	South Field B	Corn	12 April 2025	Poor Emergence	Under Review	
EG014355	South Field B	Sunflower	15 April 2025	Hail Damage	Denied	
EG022442	West Field	Corn	20 April 2025	Poor Emergence	Claim submitted	
EG002421	Unnamed	Winter Crop	20 April 2024	Flooding	Needs input	

## Step 7. Completing the claim's process.

Once our team has reviewed your claim thoroughly and all the information is sufficient to make a decision, claim status will change to "approved" or "declined".

<https://frontera.digifarm.io/en/fields-overview>



Claim Details  
Claim C1004 for Southwestern Field

Status **Approved** Last updated: 02.04.2024 12:54

**Basic Information**

Name	Southwestern field
Size	3.25 ha
LPIS Unit Number	001-05-012
Field Ownership	Own field

**Growing Season**

Season	Summer 2024
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**Damage Information**

Date of Damage	01 April 2024
Type of damage	Emergence
Scale	40%

**Added photos**



**Additional notes**

Significant flooding occurred after heavy rainfall on March 25-27th. Water remained standing for several days affecting crop emergence.